

0:27, Sep 12

Info: Thank you for choosing to chat with us. An agent will be with you shortly.

0:27, Sep 12

Info: You are now chatting with Representative Stephen.

0:27, Sep 12

Representative Stephen: Thank you for choosing TradeStation. How may I assist you today?

0:28, Sep 12

You: I want to ask

0:28, Sep 12

You: The stock account I opened

0:28, Sep 12

You: Can pass verification

0:29, Sep 12

You: Ho

0:29, Sep 12

You: hi

0:29, Sep 12

Representative Stephen: what is your question?

0:29, Sep 12

You: The stock account I opened

0:30, Sep 12

Representative Stephen: has it been approved?

0:30, Sep 12

You: NO

0:31, Sep 12

Representative Stephen: then you would need to wait for approval to have access to the software

0:31, Sep 12

You: Have been reviewed for two days

0:31, Sep 12

You: When can I approve?

0:31, Sep 12

Representative Stephen: international accounts can take 3-5 business days

0:32, Sep 12

You: If you want to use the software for free

0:32, Sep 12

You: What are the conditions?

0:33, Sep 12

Representative Stephen: then the account has to be approved and you have to fund with a minimum of \$500

0:33, Sep 12

You: Just need to deposit 500.

0:34, Sep 12

You: No minimum spending limit

0:34, Sep 12

Representative Stephen: For Stocks and ETF's the commission is \$5 per trade; A direct routing fee of \$0.004/share will be applied to all direct routed orders. Orders larger than 10,000 shares will incur an additional commission of \$0.0005/share for all shares in excess of 10,000. For Options: Options: **\$5/trade + \$0.50/contract**, a direct routing fee of \$0.50/contract may apply. Additional commission of \$0.50/contract will be applied for **index options** contracts, only one base ticket charge will be applied to multi-leg orders and covered calls, no additional charge on cancelled orders, regulatory fees apply.

0:34, Sep 12

Representative Stephen: This program includes our award winning TradeStation Platform, Radar Screen and Portfolio Maestro along with level 1 Equity exchange data: AMEX, NASD, NYSE and OPRA (only if you trade options) free of charge for the life of your account as long as you place 5 trades per year **or** maintain a minimum balance of \$2000 (per account) if you do not meet these requirements an annual fee of \$50 will be debited from your account.

0:35, Sep 12

You: The minimum deposit

0:35, Sep 12

Representative Stephen: \$500

0:36, Sep 12

You: Previously it was \$1,000

0:36, Sep 12

Representative Stephen: I am stating to fund the account it is \$500 USD

0:36, Sep 12

You: I see

0:37, Sep 12

You: Futures account

0:37, Sep 12

Representative Stephen: same \$500 to access the software

0:38, Sep 12

You: Futures are also \$500

0:39, Sep 12

You: Your minimum deposit condition is much worse than the information obtained from the previous ptt in Taiwan.

0:40, Sep 12

Representative Stephen: Is there anything else I can assist you with today?

0:41, Sep 12

You: Do you mind if I share this conversation with a friend who wants to open a tradestation in Taiwan?

0:42, Sep 12

Representative Stephen: that is fine

0:42, Sep 12

You: Thank you for your patience in reading my bad English.

0:42, Sep 12

Representative Stephen: here is a link to the website with all discloses as well

0:42, Sep 12

Representative Stephen: <https://www.tradestation.com/pricing/options-pricing-disclosures/>

0:43, Sep 12

You: thanks

0:43, Sep 12

Representative Stephen: Thank you for choosing TradeStation and have a great day!